G James Glass & Aluminium

G. James Glass & Aluminium is one of Australia's leading manufacturers of windows and doors, servicing the residential, commercial and high-rise building and construction markets.

Highlights

Challenges
➥ Resource intensive production job costing process.
➥ The data collected and recorded was inaccurate and counterproductive.

Solution
➥ Software with mobile devices which records the time it takes to complete a job.
➥ Solution allows for breaks and unloading trucks.

Results
➥ 12,000 minutes saved every month by automating job costing times.
➥ Jobs can be tracked 400 per cent faster than before.
➥ Data is nine times more accurate.
➥ Better visibility of production and reporting.
➥ Feeds into estimation software for more accurate quoting.

12,000 Minutes
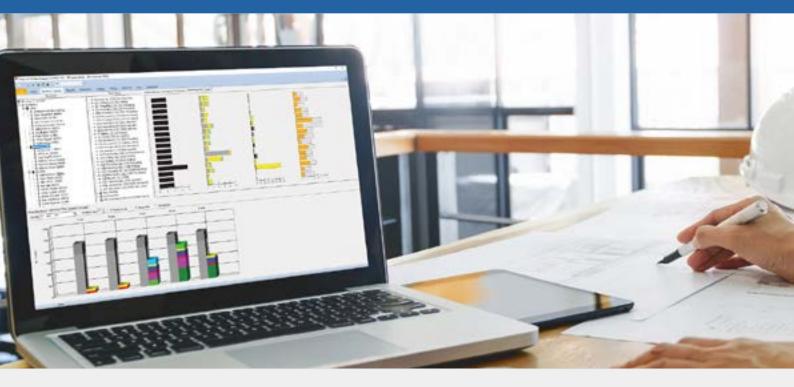Saved every month by automating job costing.

9x Improvement in Data Accuracy
Reports with real time, accurate data.

400% Faster Job Tracking
Customers can find out the status of their orders faster than before.

G James is a private family owned group of companies operating from over 32 different sites and with more than 2000 employees.

To get a free demo visit stgroup.com

Challenges

G. James wanted to put an end to a resource intensive process which produced questionable job costing data. They wanted to transform it into a daily effortless process which produced accurate and useful data.

The process consisted of 100 factory workers manually recording the time it took to complete each job, similar to timesheeting. They did this each and every day, for the numerous jobs they worked on.

Solution

G James implemented part of Soft Tech's Scheduling Solution allowing them to record the time it takes to complete jobs.

Using mobile devices, factory workers select the job they're about to work on, and then close the job when they have completed it. The software records the time it took to complete that job. The software also allows for jobs to be paused for breaks and unloading trucks, so it is not included in that job.

Results

- The implementation of Soft Tech's solution has saved 12,000 minutes every month.
- Jobs can be tracked 400 per cent faster than before, allowing customers to be updated quickly and effortlessly.
- Production data is nine times more accurate, which allows for trusted data to be reported and used, and for issues to be investigated with ease.
- The job costing data also feeds into their Soft Tech Estimation Software to further enhance the accuracy of quotes. The data is also used for human resource and payroll purposes.
- The solution has allowed G James to accurately and efficiently record production data, and have visibility of manufacturing, to continue to grow their business.

For more information about G James Glass and Aluminium go to: jgames.com

Helping your business grow

- ✓ Long term trusted partner in the industry.
- ✓ End to end solutions for your business.
- ✓ We work with you to future proof your business.
- ✓ Software that meets your changing needs.

About Soft Tech

- ✓ Serving the window and door industry for more than 30 years
- ✓ More than 10,000 customers worldwide.
- ✓ 100+ employees dedicated to understanding, implementing and supporting your business.

softtech

United States | Australia | New Zealand | United Kingdom | France | Turkey | India